



## **You families' safety is our top priority.**

The staff here at North Fulton Pediatrics knows that families are concerned about their safety during the pandemic. We can assure you that we share that concern. Our practice follows guidance from the American Academy of Pediatrics, the CDC, and the Georgia Department of health and have taken the following precautions to help keep your family safe.

### **Wellness Screening**

- We perform wellness screening when you are scheduling any appointments, asking if you/your child have had any recent symptoms or known COVID exposure.
- Please call us if your child or someone in your household develops an illness 2 weeks prior to your child's Well visit. We are happy to reschedule appointments.
- All staff undergo wellness screening and temperature checks prior to each shift.

### **Universal mask policy**

- You will notice our office staff fully masked. Please help keep our staff and providers safe by keeping your mask and your child's mask on (if 2 years old and older, and developmentally appropriate) while you remain in the office.
- If you don't have a mask, no problem, we will provide one for you.
- Please avoid masks with a one-way valve/filter and gaiters

### **Check-in, avoid the waiting room**

- We have car check in - please call the main office at 770-442-1050 when you pull into the parking lot to let the staff/nurse know that you have arrived. Please remain in your car until a nurse calls you again on your phone with instructions to enter the building.
- We offer if you physically come into the office to check-in that you can wait in your car until called in by the nurse to avoid idling in the waiting room.
- Our goal is to not utilize the waiting room and to bring you directly back to a clean and empty examination room to complete the triage process. All visitors will have a temperature check.

### **Well visits separated from sick visits**

We have been scheduling patients in Blocks to separate Well visits from Sick visits. The AM begins with Wellness visits, then an hour of sick visits. The rooms are thoroughly cleaned between each patient visit and during Lunch. The PM begins with wellness visits and then an hour of sick visits. We hope in doing so we can continue to separate Well from Sick visits but to offer options of when to be seen by your doctor/provider.

### **Sanitizing**

Each exam room and all high touch points through the office are thoroughly cleaned between each patient/encounter.  
Please use hand sanitizer or soap/water at locations through out the office.

### **Patient Portal**

Please sign up for the portal to minimize the need to fill out forms in the office. This way you can access to your child's vaccines, forms, labs, and office visit encounters.

We continue to offer **Telemedicine** visits. Please call our office to discuss/schedule as this may be a great option for your child and his/her health concern.

**We are available 24/7** even when the office is closed to help triage and take concerns during this pandemic by having the doctor on-call paged. We hope you trust and feel safe when you come visit us at North Fulton Pediatrics. See you soon!